



Bridge Business Banking Mobile App

FAQ's

- **When will the App be available?**
Saturday, December 15, 2018
- **How long will the current service be available?**
The current browser-based service will remain available until Wednesday, January 2, 2019. Customers can use both options until then.
- **How do I sign up for Bridge Business Banking App?**
 - Log in to Bridge Business Connect and click on *MCM Plugin*.
 - Accept the Terms and Conditions.
 - Download the App "Bridge Business Banking" from your Google Play Store or Apple App Store.
 - Log in to the App with your Bridge Business Connect log in information.
- **Can I accept the Terms and Conditions for all my companies' users?**
No, each user must accept the Terms and Conditions individually.
- **Do I need to accept the Terms and Conditions again if I get a new phone?**
No, you only need to accept the Terms and Conditions once prior to downloading the app the first time.
- **What iOS and Android OS devices are supported?**
 - iPhone (iOS 9 or greater)
 - Android Phone (Lollipop OS or greater)
- **What features are available on the app?**
 - Permission-based access to View Accounts and Balances.
 - Account access can be set differently for desktop and mobile platforms.
 - Access to view real time Transactions for current and previous statement cycles.
 - Check Images.
 - Deposit Ticket Images.
 - Real time internal transfers.
 - Access to approve ACH and Wire transfers initiated on a web browser.
 - Locate nearby Branches and surcharge-free ATMs, or find locations by City or Zip.
- **What happens if I get locked out of my mobile app?**
Please call BNB Treasury Management Support at 631-723-7620 or your local branch representative.